

# Education and the Digital Economy: Challenges and Opportunities in the Age of AI and Technology

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## Abstract

*This paper aims to analyze the challenges and opportunities arising from the interaction between education and the digital economy, emphasizing the impact of advanced technologies such as AI and other innovations in the respective sectors. Numerous predictions today indicate that AI is facilitating increased access and improving the efficiency of educational processes. While such developments bring new challenges, such as the digital divide and the need for new knowledge, as well as concerns related to the use of AI in decision making. The digital economy, powered by technologies like automation, blockchain, and e-commerce, offers great opportunities for economic growth and the creation of new jobs. However, at the same time, it also poses a risk to traditional job losses and the disruption of old structures. For the realization of this paper we will use, scientific papers published in academic journals, materials, and references from international conferences, as well as reliable online sources covering the latest developments in education, the digital economy, and technology, will be used. Additionally, the methods of meta-analysis and meta-regression will be applied to examine and synthesize existing data, offering an in-depth and reliable analysis of the impact of AI and technology on these sectors. This methodology will provide a broader understanding of the trends and connections between these factors.*

**Keywords:** Economy, education, AI, technology, digital economy.

## Introduction

Author has developed a conceptual framework for value appropriation from innovation within the context of the digital economy, emphasizing the importance of enabling technologies, industry standards, and advanced licensing models, particularly in the wireless technology sector [1]. His framework considers the effects of digital convergence, the rise of technological platforms, and the formation of digital ecosystems, while also addressing the complex challenges that emerge in this highly interdependent environment. This approach builds upon the ear-

lier work of scholars such as, who highlights the importance of open business models for the commercialization of innovation, and, who analyze the information economy and the central role of standards in shaping digital markets [2,3]. Teece's framework extends this discourse by offering a dynamic perspective on value capture, which is essential for firms operating in markets characterized by rapid technological change and complex cross-platform interactions.

Education represents a fundamental pillar of economic and so-

cial development due to its role as a driver of talent, professional skills, employment, and specialization-all of which contribute to increased productivity [4]. Educating the population is viewed as a long-term investment that yields results across both the private sector and public institutions. It establishes a solid foundation for sustainable economic and technological advancement. In modern growth models, human capital-particularly labor efficiency and the degree of specialization-is a key component directly linked to productivity and economic progress. Various studies, including those by the World Economic Forum and researchers such as, have emphasized education's crucial role in enhancing productivity, advancing knowledge, and building capacity to generate new ideas, products, and advanced technologies [5].

The contemporary educational system lacks sufficient capacity to adequately address the challenges arising from the digital transformations of society [6]. Although the digitalization of education is increasingly necessary, it remains a contested and insufficiently explored field. The integration of artificial intelligence into formal education faces numerous obstacles, including the lack of teacher preparedness to meet technological demands, low levels of trust in digital tools, and the absence of a clear legal framework governing the use of such technologies in educational settings [7].

The paper will be structured into five main sections. The first section includes the introduction, which presents the purpose and significance of the study. The second section contains the literature review, analyzing existing relevant studies and theories. The third section addresses the methodology used in the research. The fourth section focuses on the meta-analysis of the data, while the fifth section includes the conclusions and recommendations derived from the study.

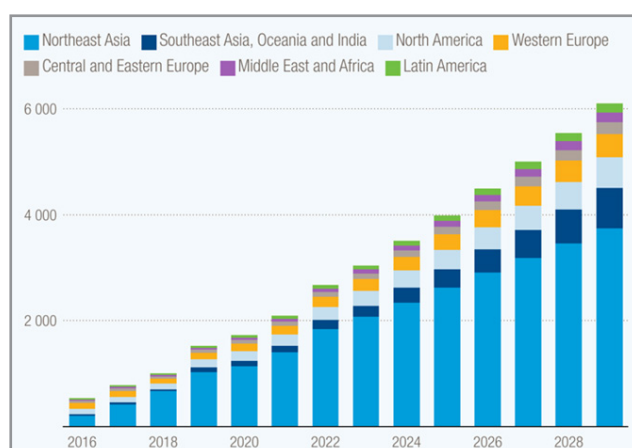
## Digital Economy

The digital economy refers to the integration of digital technologies and electronic communication tools into economic activities, with the aim of enhancing efficiency and service quality across various sectors. In the context of the tourism industry, the adoption of digital technologies contributes to the improvement of tourism-related services through digital platforms such as websites and mobile applications, electronic booking and payment systems, as well as the provision of accurate and real-time information for travelers [8].

The adoption of digital technologies has brought a profound transformation in the way economic transactions are conducted and business relationships are established, increasingly shifting economic activity toward digital and virtual formats. As a result, the digital economy has been identified as one of the main drivers of economic growth and development at both national and global levels. Users and businesses benefit from more efficient and faster access to products and services, contributing to an improved user experience and enhanced overall productivity [9].

Jha has addressed issues related to the digitalization process, the challenges it entails, and the opportunities for future improvement [10]. According to him, the digital economy holds the potential to provide advanced services and contribute to addressing public policy challenges across a wide range of sectors, including healthcare, education, agriculture, governance, taxation, transportation, and the environment. He emphasizes the need for policymakers to develop well-structured plans for the digital transformation of relevant sectors, while simultaneously promoting the development of necessary skills and support mechanisms essential for maximizing the impact of digital transformation.

**Chart 1:** Digital Economy Report 2024



**Source:** UN Trade and Development (UNCTAD)

The chart shows the continuous growth of a global market or sector from 2016 to 2029, broken down by geographical regions. Northeast Asia (in light blue) clearly dominates in all years, holding the largest share overall. Southeast Asia, Oceania, and India, as well as North America, follow with steadily increasing contributions, especially after 2020. Western Europe and Central

and Eastern Europe remain more stable, with a relatively smaller presence, while the Middle East and Africa, along with Latin America, show gradual but modest growth. Visually, the chart illustrates a steady market expansion, with significant increases expected between 2026 and 2029, reflecting the growing influence of Asian regions in global development.

The digital economy refers to a broad range of economic and commercial activities that rely on digital technologies and electronic communication. This modern form of economy encompasses various fields such as e-commerce, digital marketing, digital financial services, multimedia content production, software development, video gaming, and cloud services. These activities are characterized by continuous online interactions and automated processes that facilitate the exchange of information and services in real time [11].

The continuous expansion of the digital economy has led to significant impacts not only in the economic sphere but also in the social and cultural domains. It has influenced how people work, communicate, and collaborate, promoting more flexible and decentralized work models as well as broader global connectivity. Furthermore, digitalization has transformed sectors such as education, healthcare, and entertainment, creating new forms of access to and consumption of services [12].

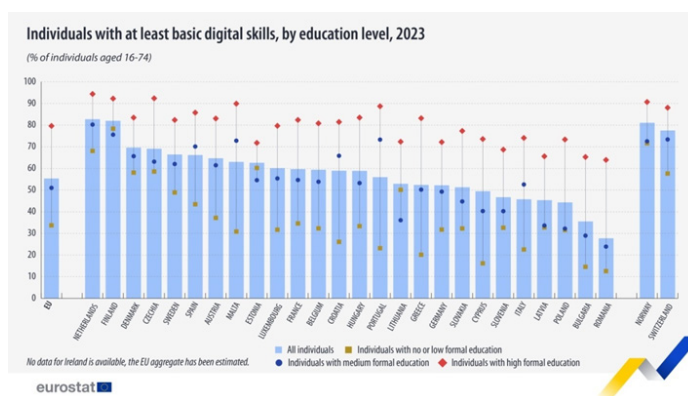
The integration of education into electronic environments has enabled new opportunities for the individualization and differentiation of the learning process, which were previously considered unattainable. These conclusions are supported by a study conducted by Regina, Schmid and Petko, involving 860 eighth-grade students from 31 schools in Switzerland. According to the collected data, the widespread use of digital technologies and flexible teaching methods constitutes an essential component of personalized learning. The results highlight the positive impacts of digitalization in education, such as the development of digital competencies, the formation of trust in information, and a positive attitude toward the information and communication environment. An interesting observation from the study is that elements related to learner autonomy-such as the ability to choose among different educational activities, often cited as key features of personalized learning-did not emerge as decisive factors in the overall assessment of educational innovation [13].

## Education and Digital Economy

The significance of education and human capital was initially emphasized by the Chicago School and later expanded upon by classical economists, who underscored their essential role in promoting economic growth and enhancing productivity. Education significantly contributes to improving economic efficiency and accelerates the structural development of economies. Numerous empirical studies have confirmed a strong correlation between the population's level of education and the degree of a country's economic and social development. Moreover, education is perceived as a key factor for long-term development, acting not only as a political and social aspiration but also as a tangible reality in most contexts. Individuals' educational attainment directly influences the valuation of their human capital in the labor market, resulting in higher personal income and a reduction in poverty. This relationship between education, specialization, and poverty reduction is also supported by findings from research institutions such as IIASA (2008) [14].

From a distributional perspective, higher education plays a crucial role in society by fostering the development of high-quality, diverse, and specialized human resources. As an advanced factor of production, human capital is essential for promoting balanced economic development [15]. Schultz (1960) argues that improvements in human capital at the societal level diminish the influence of factors such as natural resources, social status, and institutional structures on income inequality, thereby helping to narrow overall income gaps. In the context of China, Chen et al. (2004) demonstrated that the sustainable and balanced development of higher education has contributed to reducing income disparities across regions. Similarly, the study by Li and Wang (2006) found that an increase in the average years of education among the population was associated with a decrease in the Gini coefficient for human capital, thereby contributing to the reduction of regional economic inequality.

**Chart 2:** Individuals with at least basic digital skills, by education level, 2023



Source: Eurostat (2023)

The chart shows the percentage of individuals aged 16–74 who possess at least basic digital skills in 2023, broken down by education level across EU countries and selected other European nations. Countries like the Netherlands, Finland, and Norway lead with high levels of digital skills across all education groups,

whereas Romania and Bulgaria show significantly lower percentages, especially among individuals with low formal education. The data clearly indicates a strong correlation between educational attainment and digital competency that the higher the level of education, the more advanced the digital skills. Individ-

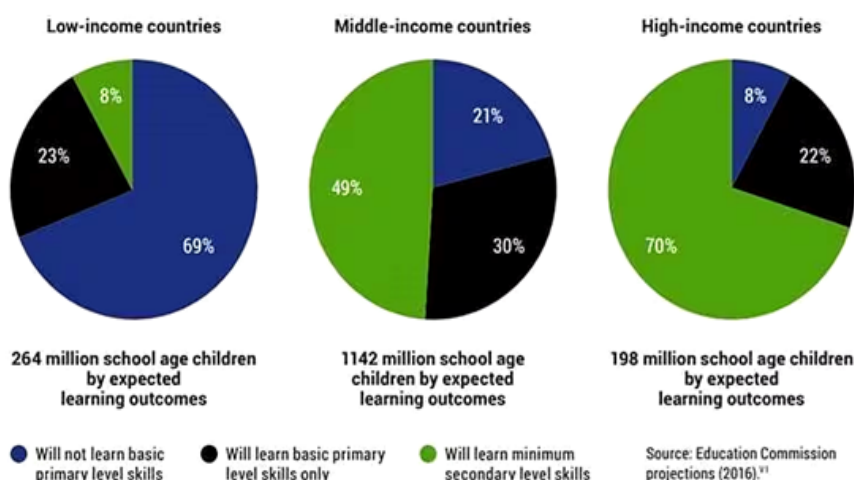
uals with higher education are more proficient in using technology and consistently perform better in every country compared to those with lower education levels. This happens because education not only increases theoretical knowledge but also exposes people to digital tools and modern learning methods. Therefore, targeted policies are needed to support digital inclusion among those with low education levels, in order to reduce the digital divide both within and between countries.

The advancement of digital technology has significantly influenced the creation of new service delivery networks and business models, fostering innovation and entrepreneurial activity, while also enabling the full utilization of human capital potential [16]. Moreover, the digital economy has contributed to alleviating the shortage of educational resources in less developed regions. Compared to more developed areas with already high levels of human capital, underdeveloped regions offer greater potential for improvement. The integration of digital technologies into education systems, through new learning resources and alternative methods, such as distance education, has significantly improved equitable access to knowledge. This has helped overcome geographical and social barriers, enabling more individuals to benefit from quality education. As a result, technology has played an important role in strengthening the goal of achieving prosperity through education [17].

Higher education may also have negative effects on income dis-

tribution. According to the human capital theory developed by [18-20], both the average level and the distribution of education within a population can influence the degree of income inequality. The impact of an increase in the average level of education on income inequality can be ambivalent-resulting in either an increase or a decrease in inequality-depending on how the return to education evolves. Higher education enhances workers' skills and creative capacity, which can lead to greater economic benefits. Moreover, education contributes to strengthening individual social capital, increasing the likelihood of accessing support from public resources [21]. From a theoretical perspective, an expansion in the proportion of the highly educated population may initially worsen income inequality, but over time, it is expected to contribute to its reduction. At first, an increase in the number of highly educated people may worsen income inequality because the economic benefits of higher education are not immediately distributed equally. Those who attain higher education early gain higher wages and better job opportunities, while those with lower education levels are left behind. This creates a temporary income gap. Over time, as higher education becomes more accessible to a larger portion of the population, inequality starts to decrease because more individuals benefit from the opportunities that education provides [22]. According to a 5% increase in the proportion of individuals with higher education in the U.S. was associated with a 2% decline in the income inequality index [23].

**Chart 3:** A global learning crisis: The expected learning outcomes of the cohort children and youth who are of school age in 2030



Source: World Economic Forum

The chart illustrates a global learning crisis, showing the projected educational outcomes for children and youth who will be of school age in 2030. In low-income countries, 69% of children are expected to fail to acquire even basic primary-level skills, while only 8% are projected to attain minimum secondary-level skills. In middle-income countries, 49% of children are expected to achieve minimum secondary-level skills due to improvements in access to education, investments in infrastructure, and teacher training. These countries are in a development phase where education is a priority for economic and social growth, which positively influences learning outcomes, but 21% will still lack basic

primary skills. High-income countries present the most positive outlook, with 70% of children expected to achieve minimum secondary-level competencies and only 8% failing to acquire basic skills. This visualization highlights the stark educational inequalities by income level and underscores the urgent need for strong interventions in poorer countries to prevent a deepening learning crisis.

Research conducted in developed countries with successful experiences in the digitalization of education presents various effective models of integrating digital technologies into teaching



[24]. Findings from these studies indicate that the use of digital tools in the educational process positively influences academic performance and enhances students' motivation to learn by actively engaging them in the creation of new knowledge. The transformations brought about by digitalization affect not only learning methods but also the traditional role of the teacher. As points out, the digitalization of education not only increases

teachers' engagement but also expands the boundaries of educational leadership by developing competencies in the use of digital media and encouraging experience-sharing through online networks [25]. In some cases, this approach can establish a solid foundation for empowering teachers in the effective management of educational institutions.

**Table 1:** Challenge of Digital Economy - Digital Transformation of Education

Type of digital skills	Features	Examples
General information and communication technology skills (ICT skills)	Enable the use of the technologies in the daily routine	Skills of searching the Internet for the information or using the software to solve current problems
Professional skills for the production of ICT products and services	Means of labor in the new economy is a prerogative of ICT professionals with the skills in programming, application development (APP), data management and networking	Software, web pages, e-Commerce means, financial technology, cloud data, Internet of things and large data
Complementary ICT skills providing the performance of new tasks associated with the use of ICT in the workplace	Using ICT leads to the change in the ways of duties performing which causes an increased demand	Use of social networks for communication with colleagues and customers, promoting brand products in the e-Commerce platforms, large data analytics, business planning, etc.

Source: (Artyukhina et al, 2018)

### Methodology of Research Paper

This study adopts a qualitative approach, supported by the analysis of secondary data, to examine the dynamic relationship between education and the digital economy in the context of artificial intelligence (AI) and technological advancements. The aim is to identify the main challenges and opportunities arising for educational systems and the labor market in the digital age.

### Research Design

This is a descriptive and exploratory study that seeks to provide a broad overview of current trends, practices, and theoretical approaches. The research is based on a review of scholarly literature, analysis of policy documents, and case studies to assess how educational systems are responding to the demands of the digital economy.

### Data Collection

Data have been collected from secondary sources, including:

- Academic literature (scientific articles, books, and research pa-

pers)

- Policy documents and reports from international organizations such as UNESCO, OECD, the World Economic Forum, and the European Commission

- Industry publications and educational technology platforms

These sources provide a comprehensive framework for understanding how digital technologies and AI are being integrated into education, as well as their impact on skills development and access to the labor market.

### Meta-Analysis of Research Paper

In this section of the meta-analysis, several studies that align closely with our research topic will be examined and compared. The goal is to analyze similarities and differences in their findings, methodologies, and theoretical perspectives in order to better understand the relationship between education and the digital economy in the context of technological advancement and artificial intelligence.

**Table 2:** Meta-Analysis of research paper

Authors	Year	Paper Title	Methodology	Study Findings
Hietajarvi et al. (2019)	2019	Digitalization in Education: A Model Approach	Qualitative, interviews, and literature analysis	Digital technologies help improve academic performance and student engagement.
(Nguyen, 2019)	2019	The Impact of Digital Education on Learning Outcomes	Experimental, analysis of student data	Digital technology contributes to improved learning outcomes and increased interest in learning.

(Schultz, Investment in human capital., 1960)	1960	Investment in Human Capital		Investment in human capital reduces the impact of inequalities and promotes economic development.
(Li & Wang, 2006)	2006	The Role of Education in Reducing Regional Income Inequality	Statistical analysis	Increased education in the population reduces regional income inequality.
(Berry, 2019)	2019	The Role of Digitalization in Enhancing Teacher Leadership	Qualitative, interviews, and case studies	Digitalization enhances teachers' competencies and improves school management.
(Schmid & Petko, 2019)	2019	Digital Learning and Its Impact on Personalized Education	Survey (860 students from 31 schools)	Use of digital technologies aids in personalized learning and development of digital skills.
(Luan, 2022)	2022	Education and Economic Prosperity: A Social Capital Approach	Theoretical	Education contributes to strengthening social capital and enables access to public resources.
(Knight & Sabot, 1983)	1983	Education and Income Inequality: A Structural Analysis	Econometric model	Expansion of higher education may initially increase inequality but eventually reduces income inequality.
(Marin & Psacharopoulos, 1976)	1976	Higher Education and Income Distribution	Statistical analysis	A 5% increase in higher education results in a 2% reduction in the income distribution index.
(Kule, 2015)	2015	The Impact of Higher Education on Economic Growth: The Case of Albania	Empirical and theoretical analysis	Higher education contributes to human capital growth and economic performance.
Chen et al. (2004)	2004	Higher Education and Income Inequality: Evidence from China	Statistical analysis and regional studies	Development of higher education helps reduce income gaps between regions.

**Source:** Data collected by the author (2025)

The data presented in the table indicate that education and digital technology are among the most important factors influencing economic development, income equality, and human capital. The work of Schmid and Petko (2019) highlights the importance of personalized learning through digital technologies, while Nguyen (2019) confirms that the use of digital methods improves learning outcomes. This is further supported by Berry (2019), who notes the role of technology in enhancing teachers' leadership capacities.

On the other hand, classical studies such as those by Schultz (1960), Becker (1975), and Mincer (1974) present a more structural and long-term approach, where higher education is seen as an essential component of human capital and a means to reduce economic inequality. Knight & Sabot (1983) and Li & Wang (2006) emphasize the long-term positive effects of education on reducing regional disparities. It is important to note that the stud-

ies cover different geographical contexts from the United States (Marin & Psacharopoulos), China (Chen et al., Li & Wang), to Albania (Kule), which enriches international comparisons and enhances the validity of the analysis.

### Meta-regression of Research Paper

In this section of the meta-regression, five selected empirical studies that closely align with the research theme education and the digital economy in the era of technological innovation and artificial intelligence (AI) are examined in a comparative framework. These studies differ in geographical scope, methodological design, and focus variables, yet all contribute valuable insights into how educational factors influence digital economic development. By analyzing the magnitude and direction of effect coefficients, statistical significance, and model explanatory power ( $R^2$ ), the meta-regression reveals both consistent patterns and contextual divergences. For instance, digital literacy,

ICT investment, and access to internet infrastructure in schools consistently show positive and significant effects across most studies. Conversely, variables such as youth unemployment and gender-based digital divides exhibit negative associations, suggesting systemic inequalities that hinder digital progress. This synthesis not only highlights common trends but also underlines the importance of tailored policy interventions, signaling that the

intersection of education and AI driven digitalization is multi-faceted and highly dependent on institutional and socio-economic contexts. This text emphasizes that although there are general trends related to education and AI-driven digitalization, policies must be tailored to the specific circumstances of each country or institution, as socio-economic and institutional factors influence how these technologies impact society.

**Table 3:** Meta – regression of research paper

Author and Year	Key Study Variables	Effect Coefficient	P-value	R <sup>2</sup>	Number of Obs...	Comments
(Zhang & Lee, 2021)	Digital Literacy, GDP per capita, ICT in Education	0.42*** (Digital Literacy)	0.000	0.63	72	Digital skills significantly accelerate digital economic development
(Ahmed, Rahman, & Chowdhury, 2020)	AI Integration, EduTech Investment, Youth Unemployment	-0.31** (Unemployment)	0.028	0.58	55	Youth unemployment negatively affects digital transformation
(Fernández & Silva, 2022)	School Internet Access, Policy Index, AI-in-Education Dummy	0.35* (Internet Access)	0.046	0.51	48	Pro-AI policies enhance the impact of technology in education
(Çelik & Kaya, 2019)	ICT Expenditure, Teacher Tech Training, Digital Economy Index	0.29** (ICT Expenditure)	0.039	0.49	60	Investment in educational tech boosts the digital economy index
(Morales, Espinosa, & Ruiz, 2023)	Gender Tech Gap, Urban/Rural Digital Access, Human Capital Index	-0.18* (Gender Gap)	0.071	0.44	64	Gender disparities in tech access reduce the benefits of digital education

**Source:** Data collected by the author (2025)

This meta-regression analyzes empirical findings from five recent studies that examine the relationship between education-related factors and the development of the digital economy in the context of artificial intelligence and technological transformation.

The results demonstrate a strong and consistent positive effect of digital literacy, investment in ICT, and internet access in schools on the performance and growth of the digital economy. For instance, report a standardized coefficient of 0.42 for digital literacy, with a high level of statistical significance ( $p < 0.01$ ), suggesting that improved digital competencies within the education system substantially drive digital economic progress [26].

On the other hand, negative influences were observed in studies focusing on structural barriers such as youth unemployment and gender inequality in tech access, both of which are statistically significant and indicate that unequal access or lack of integration between education and labor markets can slow down digital development [27, 28].

Interestingly, found that policy frameworks promoting AI in ed-

ucation also contribute positively to digital transformation, emphasizing the importance of national strategies and governance in creating enabling environments [29].

Across all studies,  $R^2$  values range from 0.44 to 0.63, indicating that a substantial portion of the variation in digital economy outcomes can be explained by educational variables. The findings highlight the critical role of educational infrastructure, digital inclusion, and targeted policies in shaping the future of economies in the AI era [30 – 32].

### Conclusions

In the age of artificial intelligence and rapid digital transformation, education is undergoing significant pressure to adapt and redefine its function in relation to the labor market. The digital economy increasingly demands a new portfolio of skills centered around technological proficiency, creative problem-solving, adaptability, and continuous learning. Unfortunately, these competencies are often not fully integrated into traditional curricula, leading to a growing mismatch between education systems and the evolving needs of the workforce [33 – 36].

One of the most pressing challenges in this context is the digital divide, which manifests not only in access to technological infrastructure but also in the ability to use digital tools effectively [37]. This divide exacerbates existing social and economic inequalities and creates a barrier to equal opportunities in both education and employment within the digital economy. Bridging this gap is essential for fostering inclusivity and ensuring that all individuals, regardless of socioeconomic background, can benefit from digital progress [38].

Despite these challenges, the rise of advanced technologies and artificial intelligence offers significant opportunities for innovation in education. When applied responsibly, AI can support personalized learning pathways, improve student engagement, and enable data-driven decision-making to enhance educational outcomes. However, the adoption of such technologies must be guided by ethical principles, ensuring the protection of personal data, fairness in algorithmic decisions, and transparency in their implementation [39].

In conclusion, education systems must evolve in tandem with technological advancements to equip individuals with the knowledge, skills, and values necessary for active participation in the digital economy [40]. This transformation requires systemic reforms, cross-sector collaboration, investment in digital infrastructure, and a strong commitment to inclusive education. Only through these efforts can we achieve a sustainable, equitable, and future-ready education model that responds effectively to the challenges and opportunities of the AI-driven era.

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